



NURSING COUNCIL OF KENYA

Promoting Quality Nursing Education and Practice in Kenya

All communications to be addressed to the Registrar

Letter of Appreciation

Date – 12th Aug 2021

To: CISO Cybersecurity
New Delhi 110 001

Capt. Felix Mohan,


Nursing Council of Kenya is a state corporation established under the Nurses and Midwives Act Cap 257 of the Laws of Kenya and is mandated to regulate training and practice of nursing and midwifery in Kenya. In executing its mandate, the Council undertakes national licensure exams to certify the competence of trainees before issuing licenses for practice.

In response to the disruptions occasioned by Covid 19 and with the need to continue supplying competent nurses and midwives into the market, the Council sought to shift its examination operations by adopting an AI based Remote examination platform DigiProctor through their channel partner – MFI Kenya.

I am pleased to inform you that after due diligence of several systems from various countries, our evaluation committee found DigiProctor to be a much superior system with workflow management integrating all 5 roles of Controller of Examination, Question paper setter, Proctor, Evaluator and Students in one platform. This was a very unique proposition offering the opportunity to leverage multi-fold growth in Productivity and Integrity of examination. In fact, as a result of this shift, we were able to not only increase the number of examination cycles from two (2) to three (3) per year but as at the date of issue of this letter, we have done more than +18000 tests on the platform which is most intuitive and reliable.

I must appreciate DigiProctor team for their responsiveness and dynamism. Since our first engagement, they have done lots of innovation of their platform to address the various needs we had from time to time, the biggest being the one where the platform was modified for a “Hybrid System – one being used for students appearing for exam from home and the other set for students papering for at examination centres wearing masks” all in perfect homogeneity. And the ground support has been another critical element to handle the flawless execution.

I wish DigiProctor & its business associates MFI all the best in their future endeavours and successful execution of examinations. We look forward to a continued and fruitful business relationship.


Ms. Eva Wanjiku
ICT Manager
Nursing Council of Kenya

(Circular stamp: NURSING COUNCIL OF KENYA, P.O. BOX 20056, NAIROBI, KENYA)

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ANNEXURE – I B
PERFORMANCE CERTIFICATE FOR THE ONGOING WORK

1	Name of the Institute:	Nursing Council of Kenya Kilimani, Kabarnet Rd, Nairobi, Kenya
2	Name of Contact Person(s):	Eva Wanjiku Email ID - ewanjiku@nckkenya.org Phone: +254721920567
3	Product Details:	AI Proctored online examination platform services
4	Nature of Contract Work in Brief:	Conducting AI-proctored online examination for more than +10000 candidates for certification of Nurses all across Kenya. Solution uses “Hybrid model” for nurses to appear from center / home. NCK will be using question bank facility for security purposes
5	PO / Work Order Details:	PO No – CCPL/Eport/2021/MFI/240 Date – 4 th Dec 2020 Duration of engagement - 2020-21 & extendable
6	Concurrency (Max no of students in one session)	More than +10000 candidates
7	Actual Value of the Contract Work:	+ USD 40000 (cumulative)
8	Any other Details You Wish to Furnish:	DigiProctor is used to administer national exams to nursing and midwifery candidates from +118 institutes across Kenya. The Council is delighted with the platform as it has increased the productivity by 300%, developed sufficient exam banks and increased security and reliability of question papers and the examination process.
9	Performance Report (like Satisfactory/Good/Very Good/Excellent) Kindly state if comment is Like or Excellent)	Excellent. I have found that DigiProctor is a dependable and responsive partner and friend through this journey. I have also noted that every exam cycle there is continuous improvement and innovation and that’s just great. I would agree, it’s a successful wrap!


 Ms. Eva Wanjiku
 ICT Manager
 Nursing Council of Kenya

